

Skye View

Annual Report – 2011

OVERVIEW

Through this report we wish to share with you events and changes that have occurred in Skye View throughout the year 2011.

We would like to thank everyone who has contributed in any way to assist us in caring for our residents over the past year.

Throughout the year we have seen a change in Activities Co-ordinator to Kathleen, who shows a great commitment to organising fund raising and activities and entertainment for the residents. This needs the help of the other Skye View staff who all contribute in their own way. They should all be commended for their valuable thoughts and actions.

This year also saw a change in Manager. Mary, who was manager until September, led her team through Care Commission changes, staff changes and kept occupancy levels within the Care Centre high. She moved to another Care Centre within the group to further develop her career. Pamela took over in September and has settled in well to the environment. She feels she has a good rapport with the existing staff, who she has found to be well motivated and very caring.

Latterly this year we have introduced protected mealtimes for the residents to improve the quality of time spent during the meals. This has proved very beneficial and the residents can enjoy their meals peacefully.

HOW ARE PEOPLE INVOLVED IN SKYE VIEW

We try to involve all stakeholders in the running of Skye View through meetings. These are held over the year involving residents, relatives and staff. Through questionnaires distributed throughout the year we get feedback from residents, relatives, staff and from the wider multidisciplinary team. We then draw up action plans to address any issues highlighted. All minutes are published and pinned to the appropriate notice boards. This year we also asked for feedback from all stakeholders on a wide range of issues including new policies and staff interviewing.

WHAT STAFF TRAINING HAS BEEN UNDERTAKEN

Over the year there has been a variety of training undertaken by staff at Skye View. This includes all mandatory training carried out on a yearly basis and other specialised training incorporating different illnesses and conditions, oral health, eye treatments, wound care and palliative care to name a few. 6 of the staff are in the process of completing an SVQ Level 2 Qualification and this will be ongoing until all staff has a minimum of a level 2 Qualification.

HOW MUCH MONEY HAS BEEN RAISED AND SPENT IN THE RESIDENTS FUND

We have a very supportive group of staff and relatives within the Care Centre who participate in activity nights and special occasions. There have been several fund raising events which have raised a considerable amount of money for the residents fund. These included approximately £1200 from a summer fete, £500 from an event held within the Ebenezer Church and over £80 collected by some of the children from Clarkston Primary School. This money has been used to take all the residents on a Christmas treat either to the Pantomime or out for lunch. It has also helped to fund entertainers and buy some games for the residents to enjoy. The staff also have a weekly bonus ball fund which contributes half of the money to the residents fund.

WHAT LINKS DO WE HAVE WITH THE COMMUNITY AND OTHER CARE HOMES

As we are part of a small group of Care Homes we naturally are in close contact with the other homes. As Arran House is in the same grounds as Skye View we share entertainers and parties. We have Church groups attend to hold services from different denominations. During the year we have pupils from the local schools in for work experience and students from the colleges for work placements. We also have visits from the local primary schools when the children sing and entertain the residents. The advocacy service have been instrumental in involving our residents with meetings and putting forward their ideas for the care they expect and participating in the running of the home.

WHAT SIGNIFICANT ACTIVITIES AND EVENTS HAVE TAKEN PLACE

We celebrated everyone's birthday over the year all of which were special days with cards and cakes. We hosted a summer fete which was well attended and raised a large amount of money for the residents fund. Throughout the year we have had entertainment afternoons and nights with various entertainers which have been enjoyed by the residents and visitors. We have fish supper nights when we got to the chip van and buy all the residents a fish supper eaten out of the paper just as it should be!!

We all enjoyed a Halloween Party and a Fireworks display in October and November . Some of the residents went to the Pavillion in Glasgow to the Pantomime Peter Pan. As the year draws to a close we are looking forward to the Christmas Party and the New Year.

WHAT SPECIAL MEALS HAVE BEEN SERVED

Through the year there have been many special days marked with themed celebrations and special meals. We had a Burns Supper for Burns night, celebrated the Chinese New Year with a Chinese meal and had special meals and parties to mark St. Patrick's day and St. Andrew's day. Christmas and New Year will also be celebrated this year with great food and great company. The decorations are up, the snow is on the ground, the Christmas films and songs are playing round the clock and everyone is getting in the Christmas mood as I write this.

FUTURE PLANS

Over the coming year we hope to continue to raise funds for the residents fund to provide a wide range of activities and entertainment. We hope to embark on more trips out and perhaps weekends away. When the spring comes we are looking to enhance our garden area and maybe starting a gardening club with a small greenhouse.

We will continue training and including the staff in all aspects of the management of the home.

All special occasions will be celebrated and we will welcome visitors and their ideas.

We expect this year to be a very positive and fulfilling year for all the residents, staff and relatives.

THANK YOU TO EVERYONE FOR ALL YOUR HARD WORK AND COMMITMENT THROUGHOUT THE YEAR.

Pamela MacFarlane

Manager