

# Hogganfield Loch

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Annual Report – 2011

## Overview

We would like to start this report by thanking everyone who has participated throughout 2011 in assisting us with caring for all our residents.

The report will outline changes and events that have happened throughout 2011 with Hogganfield Loch.

At the start of the new-year seen a change of manager and Anne Ramsey joined the company. Anne has had years of experience within nursing and care home sector and brought new ideas and made some changes within the care home.

We have also seen a change in some of the staff and some old faces have come back to work with us, Tracey, Anne and latterly Mary who has taken on the role of acting manager, and Louise who is acting deputy manager. Our Activities co-ordinator Lee has also had a new addition to her own family and therefore Maureen took over her activities role until Lee returns.

There has been some environmental changes within Hogganfield and external with the garden area being developed.

## How are people involved with Hogganfield?

Over the year we try to involve all stakeholders in the running of Hogganfield through meetings and questionnaires. We draw up an action plan from any suggestions and ideas that come from the meetings.

This year we have been working on the policies and asking stakeholders for their feedback on these.

Latterly we have decorated one of the lounges within Hogganfield and we had one of the clients choose the colour, which has turned out lovely.

## What staff training has been undertaken?

Throughout the year there has been a variety of training both internally and externally. This includes, fire, moving and handling, medication. Three of the staff nurses have completed their palliative care training and five other members of the care team are undergoing there SVQ level 3. All staff nurses have completed diabetes training. At the moment we are looking at developing a plan for 2012 training and we will be involving our stakeholders.

## What special meals have been served?

There are many special celebrations that we have catered for throughout the year such as, Valentine Day, Burns Night, St Patricks day. The clients loved the royal wedding and enjoyed their Royal meal. As it is approaching Christmas and the end of the year we are planning our menus and buffets as writing this report.

## What significant activities and events have taken place?

Throughout the year there is a variety of many different activities although we do make a fuss when it is someone's birthday and decorate conservatory with balloons and "Happy Birthday" banners, and hold a tea party in the afternoon. We have celebrated Easter, Halloween and bonfire night.

We have had various nights with entertainers that the relatives and residents enjoy.

The royal wedding day was exciting, we had it on the big TV screens and had made invitations for anyone to come and join us in the celebrations. We also have an exercise lady that comes in every fortnight and the residents love her and get good exercise routine to some golden oldies.

As 2011 is coming to an end we are looking forward to our Christmas party on the 21<sup>st</sup> and a few tipples.

## **What environmental changes have been carried out?**

Throughout 2011 there have been some environmental changes. The dining room has been decorated to resemble a bistro, all corridors and main lounges have been decorated to give a warm inviting feeling. The garden has also had some work done, with the addition of the raised planter for resident and our loveable scarecrow. The garden is enclosed which allows all clients the freedom to go out and enjoy the fresh air, Scottish weather permitting.

## **What links do we have with the community & other care homes?**

We have a few community links with the local schools such as, Smithycroft high school which held a competition to design a stained glass window for the home. We also have some of their art work displayed within the home. All saints S4 enterprise group have kindly donated 20 presents to be given to some of our clients on Christmas morning who may not receive visitors.

Some of the staff attended training at St Josephs care home and they have gave us an invitation for some of our residents to attend 11am mass which is on each day, we also had 2 residents attend their recent Christmas panto.

Father McAuley from St Philomena`s our local church comes in on a monthly basis to deliver a service and communion for residents who wish.

## **How much money has been raised and spent in the resident's fund?**

Fundraising within the home is an ongoing project as there is always something that can be purchased to benefit the residents. Our spring fete raised £1200 and this was spent on a day trip to Ayr and enjoyed a fish tea in a sea front hotel which the majority of residents attended. There were also some entertainers that came in on various dates.

Recently we have had a ladies night which raised £190, a donation from a kind relative of £50 and £34 from cash for clothes. Some of this money has been spent on funding our Christmas party afternoon which is on the 21<sup>st</sup> of December which the residents are thoroughly looking forward too.

## **Future Plans**

2012 is the start of new beginnings for Hogganfield with a new, (but not new to the company) management team in place. We have a motivated staff force who are keen to take Hogganfield on to better things and enhance the quality of life for the residents within the home.

We are looking at developing a dementia champion to cascade best practice to all the care team member`s and eventually the other 2 homes. Training is a top priority for 2012 and we will welcome suggestions from all stake holders.

We will continue to arrange activities and social events and carry on our fundraising.

We welcome any new ideas and suggestion and very keen to have all relatives and friends involved in developing Hogganfield into a 6 star home to live.

We would like to thank everyone for their participation throughout 2011, and to wish you all a Merry Christmas and Best Wishes for 2012

Mary Dowdalls  
Acting Manager